

# Christian Arias

Full Stack Developer | contact@alexanderac.dev | 50259890846 | alexanderac.dev

## Professional Summary

Highly adaptable Full Stack Software Engineer with a proven track record of designing, developing, and deploying scalable digital solutions across diverse international platforms. Leveraging advanced AI tools (Cursor, Claude Code and Gemini) for rapid prototyping, mock-up development, and code optimization. Bilingual and remote-ready.

## Skills

**Programming:** Java, JavaScript, TypeScript, Python, HTML, CSS.

**Frameworks:** React, Next.js, TailwindCSS, Node.js, NestJS, ExpressJS, and Spring-Boot.

**Tools:** Kubernetes, Git, GitHub, Docker, AWS

(Lambda, S3, Athena).

**AI Tools:** Cursor, Claude Code, Gemini

**Languages:** Spanish (Native), English (C1), Learning Mandarin

## Work Experience

Full Stack Developer

Ubiquo Labs S.A

March 2025 – Present

- Architected & deployed highly scalable, multi-threaded solutions, migrating legacy single-thread systems to multi-thread architectures that boosted query performance and expanded core features for enterprise SMS platforms.
- Spearheaded critical new functionalities, including a novel API messages log view and categorized API error code tracking, enhancing client transparency and improving troubleshooting efficiency internationally.
- Drove continuous improvement via query optimizations, reducing API response times, and enhancing Java codebase quality-of-life, renovating outdated SDKs for improved system stability.
- Collaborated cross-functionally to align backend APIs with React UIs, resulting in faster release cycles, higher quality code, and enhanced UX consistency across microservices.

Support Engineer II - Technology Solutions Developer

April 2024- March 2025

- Proactively resolved 1,300+ technical incidents & client queries, achieving 90%+ SLA compliance and reducing average resolution time by 70% via automated diagnostic tools.
- Engineered & deployed custom tooling that reduced ticket resolution time by 75% and eliminated margin of error by empowering support & customer service agents for independent issue resolution.
- Provided high-touch support to enterprise & banking clients, fostering relationships that resulted in consistent direct requests and maintaining 98%+ customer satisfaction.
- Mentored & on boarded 3+ new teammates, accelerating ramp-up time and fostering a collaborative environment, improving team morale and knowledge sharing

## Selected Projects

API Transaction Log Viewer

- Official User Guide: <https://notificame.claro.com.gt/v4/help/api-logs/>
- Developed and launched a real-time API Transaction Log Viewer, featured in official user guides across Central America, to enhance transparency and self-service troubleshooting. Features real-time visualization, advanced filters, CSV export, and comprehensive error categorization, significantly reducing client support queries and diagnostic times.

Multi-Language SDK Development & Modernization

- Official SDK Documentation: [https://notificame.claro.com.gt/v4/help/docu\\_tecnica/sdk\\_info.html](https://notificame.claro.com.gt/v4/help/docu_tecnica/sdk_info.html)
- Spearheaded development and modernization of client-facing SMS messaging SDKs, featured on official documentation across Central America. Launched new SDKs and upgraded existing, standardizing functionalities and reducing integration time for clients.

## Education

Mariano Galvez University of Guatemala

B.Sc. in Systems Engineering | Completed

M.Sc. in Information Security (In Progress) | January 2024 - Present